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Centar za promociju civilnog društva

ANNUAL REPORT 2021.

Center for Civil Society Promotion

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Introduction

Along with all of the accomplishments, projects, people, but also difficulties which marked 2021, at CPCD – we will only remember it by the beautiful moments our 25th anniversary brought.

A jubilee is an opportunity to look back on everything that happened in the previous years. We nostalgically remembered the beginnings, told new colleagues what it was like to implement a project in 1999, the stories of our donors' visits, the reactions of employees when we had to move for the first time because our old office space became too small for such a big team, the period in which we had several offices in Bosnia and Herzegovina, or the excitement we felt when we bought the first CPCD car. All the stories, accomplishments and memories cannot be described properly by words, but they will forever remain woven into CPCD's memory, as well as in the experience we have acquired. None of this would be possible without donor support, cooperation, partnership and the most valuable aspect – the CPCD team!

For these reasons, I especially thank the employees, and our volunteers, consultants and everyone who gave a part of themselves to contribute to CPCD's success.

We continued implementing our previous projects – including the Independent Media Empowerment Program – IMEP, Think Nature!, Gender Budget Watchdog Network, and Treasury of BiH Innovations – projects whose activities and results achieved you will find later on in the report. I am, however, extremely pleased to emphasize that during the past year we encountered several tests, unpleasant situations, unrealistic expectations and challenges that others put before us.

As a director, I had to make some tough decisions, reject partnerships which were not in line with our values, despite the fact that we needed those partnerships more than ever. Nonetheless, the Universe does not allow injustice to prevail! In December, on our 25th birthday, we received the most valuable gift. Trust, based on our skills, experience, competences and a very well-written project. In partnership with organizations from other countries from the region, we were chosen as the lead partner in the SMART Balkans project!

Enjoy reading the results!

Aida Daquda
DIRECTOR

Independent Media Empowerment Program

IMEP

Donor: USAID

Project duration: 17/4/2017 – 16/4/2022

Total budget: 5 million USD

About

Independent Media Empowerment Program (IMEP) is a 5-year program funded by USAID and implemented by CPCD. IMEP supports independent media and freedom of speech in Bosnia and Herzegovina, while strengthening media sustainability, journalists' capacity- and competence- building, providing legal assistance to media and journalists, as well as active citizen involvement in media space, with strong promotion of independent media voices in BiH.

Results in 2021

- Twenty-five (25) media representatives and individuals were supported through the Media Grant Scheme with 232.096,69 USD, which enabled them to develop media production and sustainability, and to provide various segments to their audience in a manner that is professional, entertaining, and educational (depending on form, approach, and theme). Out of which two (2) were for media production in fifth and sixth Open Call, total value: 147.500,00 USD; nineteen (19) New Voices grants awarded, total value: 65.190,91 USD and four (4) ad hoc support grants awarded, total value 19.405,78 USD;
- Around 350 journalists and media representatives attended various educational events, where they received journalist, management, financial, technical and legal knowledge which will enable them to position themselves better in media and social surrounding in BiH;
- 60 students and 50 other participants from the NGO sector and other professionals participated in events and trainings where they exchanged knowledge and improved their skills regarding media (journalistic and technical) and legal issues;
- Citizens' awareness of media problems in BiH was raised through social media, the website imep.ba and the video production component content, whereas the activities of the IMEP project were promoted throughout the period;
- Two media outlets received legal aid, which enabled them to defend themselves professionally due to defamation lawsuits that the evaluation legal team assessed as unfounded.

Activities in 2021

In 2021, the Independent Media Empowerment Program (IMEP) organized 39 events (educational events and debates) attended by 468 external participants from the project's target groups. 60% of the participants were female, while 40% were male. They planned, maintained, supported, produced or published:

- four training sessions for IMEP grantees, a summer school of journalism for young citizen journalists, a conference for representatives of all media on the topic of Economic pressures on the media;
- Four round tables/debates for media representatives and other stakeholders;
- Six trainings in the field of media law for media representatives and 2 public events;
- Seven Media Lab group educations for citizens and journalists;
- 35 video contents promoting the IMEP project or advocating for the resolution of media and social problems in BiH;
- research on the "Mapping of web portals", which showed that there are 615 web media in BiH that place news/content according to journalistic or publicist rules.

The event that marked the year

In September 2021, the conference "Economic pressures on the media – politics for profit or economic pressure for politics" was held as part of IMEP in Sarajevo. Journalists, media experts, representatives of journalistic associations and lawyers tried to answer the complex question – how to prevent economic pressures on the media and journalists.

Pressures come in many forms. The fundamental problem of the so-called SLAP lawsuits, which are most often manifested through defamation lawsuits whose goal is to intimidate the journalist or to collapse the financial stability of the media investigating corruption affairs and other politically sensitive topics. Directed marketing and selective budgetary allocation of money for the media was highlighted as a genuine problem. Nevertheless, the labor-legal status of journalists was highlighted as the biggest problem, which is reflected in the extremely low salaries of journalists and non-payment of contributions.

Journalists can free themselves from all pressures, including economic ones, with greater collegial solidarity, as they pointed out at the conference from journalists' associations in Bosnia and Herzegovina. Some of the proposals included the establishment of an independent trade union that would primarily deal with labor-law issues.

IMEP gallery



Think Nature!

Donor: Swedish Government

Project duration: September 2019 – August 2022

Total budget: 3 million BAM

About

Think Nature! Is a three-year project implemented by CPCD and financially supported by Sweden in the amount of 3 million BAM.

Main goal of the project is to increase influence of civil society in the environmental protection field, through CSOs', institutions', experts', media and youth cooperation and strong activity on the local level. Additional significance of the project is the contribution to fulfillment of European Union conditions and international agreements Bosnia and Herzegovina has ratified in the field of ecology, climate and energy. It is currently in the last year of implementation.

Results in 2021

- A database was created with contacts of 339 civil society organizations dealing with issues of environmental preservation and protection;
- A network of 9 ECO Hubs (Sarajevo, Zenica, Široki Brijeg, Mostar, Laktaši, Maglaj, Banja Luka, Mrkonjić Grad, Blagaj), during the project activities so far, had more than 179 initiatives in 41 municipalities/cities. More than 1000 people are involved in all these activities in one year;
- Initiatives in 11 political parties were submitted by young politicians (for green policies in strategic documents);
- Currently, almost 10,000 members are involved in activities and education through the Facebook group "I plant, and you?", and 20,000 people responded to the competition for the most beautiful mini garden;
- Nearly 500 downloads of the published manuals Permaculture Approach to Mini Edible Gardens with 40 Cultures: A Reader for Beginners in Permaculture Approach to Balcony Preparation;
- 37 ECO schools in Bosnia and Herzegovina have integrated ecological standards into the functioning of the school, and more than 20,000 students and 2,000 teachers have been involved in the activities of ECO schools so far;
- 60 young people gathered at the youth camp, which makes it worth working harder and better every day;
- "Helem Nejse" – "Eco Reggae Session" created within the "Eco Youth" component of the "Think Nature!" project. Three Reggae songs were created, which have been listened to more than 200,000 times on YT, so far (which is an activity from previous years, but the songs are still being listened to, and in a year they have been listened to 100,000 times more);
- 2,000,000 people reached, 99,746 visits to the website, 9,052 followers on social networks, 215 news on the website, 200 media announcements about the project. The number of followers on Instagram increased from 397 to 1535.

Activities in 2021

- Through the project, grants were awarded for advocacy networks (11 projects), corporate social responsibility initiatives (10 projects), and media (10 projects). The total number of applications for public calls for grants during the project reached the figure of 153 applications for public calls. The approved funds, as part of the project, for advocacy networks are BAM 563,551.85, for media grants BAM 98,274.00 and BAM 96,812.76 for CSRI projects;
- In some municipalities where Eco HUB Maglaj operates, the scope of activities of communal companies has been expanded, so that now several villages have an organized waste collection system. Some HUBs contributed to actualizing the issue of Local Environmental Action Plans, while Eco HUB Sarajevo actively worked on the proposal of the FBiH Environmental Protection Law, which was unanimously adopted on January 28, 2021, at a continued session of the House of Peoples of the FBiH Parliament, after a two-year campaign "Environment is the law" (great, above all; authors comment) which was launched by the organizations associated in the Eco BiH network. Eco HUB Mrkonjić Grad worked on advocating for the protection of the source of the Sana River, which was adopted in September;
- The first two-day project conference was organized at the end of the second year of project implementation, in Sarajevo, on August 25 and 26. The conference was attended by more than a hundred participants (113), including beneficiaries, representatives of CSOs, interested parties, representatives of various levels of government, experts and representatives of the media. At the conference, the results of the project and the implemented activities of Think Nature! were presented. The participants were greeted by Aida Daguda, CPCD Director, Ambassador of Sweden in Bosnia and Herzegovina Johanna Strömquist and the cantonal minister Enver Hadžiahmetović. The conference consisted of panel discussions. Seven panel discussions provided an opportunity for all participants to hear the results of each project component which was implemented thus far;
- Dozens of educational events were implemented for the beneficiaries of the project, civil society organizations, youth interested in the field, children, parents, teaching staff and the media. In addition to educational and informational activities, project staff worked on advocacy activities as well.

Think Nature! *gallery*



Gender Budget Watchdog Network

Donor: Austrian Development Agency and Swedish SIDA

Project duration: 3 years

Total budget: 62 515 €

About

Center for Civil Society Promotion (CPCD), together with regional partners Center for Research and Policy Making from North Macedonia, Gender Alliance for Development Center from Albania, Kosovo Women's Network from Kosovo, Women's Action from Montenegro, Gender Knowledge Hub from Serbia, and Keystone Moldova, implements a three-year project titled "Gender Budget Watchdog Network in the Western Balkans and the Republic of Moldova". Through this project, the capacities of organizations regarding gender responsive budgeting (GRB) are assessed and built. The implementation of the project contributes to the improvement of participation in politics and budget processes in Southeast Europe and the Republic of Moldova through monitoring and reporting on the advancement of GRB and gender equality in general.

The project aims to:

- Strengthen the capacities of the CSOs in the use of GRB in order to assess whether there is a response to the needs of both men and women, which is in return reflected in adopted policies and budgets;
- Develop a network for effective advocacy of policies, exchange of knowledge and information, as well as strengthening the government accountability;
- Involvement of citizens, and contribution to policy change towards gender reform of public finances.

Results in 2021

- Adopted Statute and Communication Strategy of Gender Budget Watchdog Network;
- Submitted initiative to amend the Law on Value Added Tax;
- Adopted gender-responsive budgeting in two services of the City of Tuzla (Service for Economic Development and Entrepreneurship and Service for Culture, Sports, Youth and Social Protection);
- Submitted initiatives for the introduction of special budget lines in the municipality of Bratunac (support for women victims of violence and support for female farmers);
- Strengthened capacities of 7 civil society organizations from Bosnia and Herzegovina in gender-responsive budgeting through basic and advanced GRB and PFM trainings;
- Prepared a Report on Gender Fiscal Implications of Budgets During COVID-19 in Bosnia and Herzegovina;
- Awarded 3 new grants to civil society organizations in Bosnia and Herzegovina

Activities in 2021

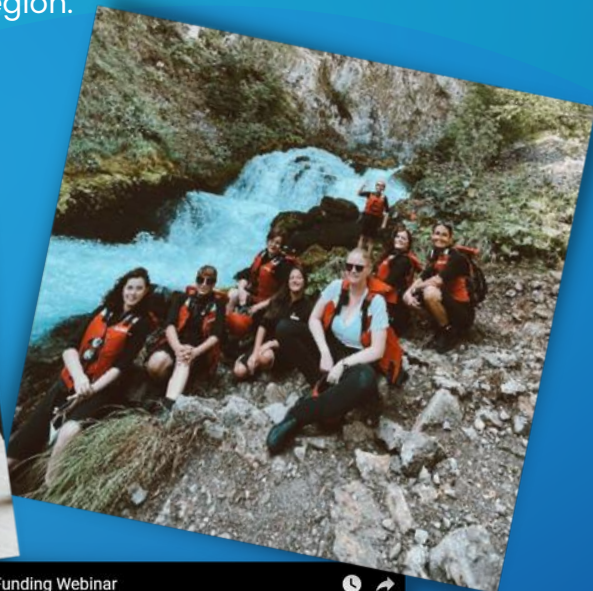
- Organized online discussion on the topic "Female Leadership Stereotypes" on the occasion of International Women's Day;
- Presentation of the Report on Gender Fiscal Implications of Budgets During COVID-19 in Bosnia and Herzegovina;
- Held two online trainings, basic and advanced training on gender responsive budgeting;
- Held a webinar on the topic of "Gender Equality and Climate Change";
- A GBWN meeting was held in Žabljak, Montenegro, where the Statute and Communication Strategy were adopted;
- Held a webinar on the following topic "Quest for a Feminist Response to COVID-19"

The Covid response

As one of the responses to COVID-19, a Report on the Gender Fiscal Implications of the Budget During the COVID-19 Pandemic was prepared, which showed that most of the budget measures were gender neutral or gender negative. Also, webinars were organized, one of which was entirely dedicated to discussing the need for a feminist response to COVID-19, with recommendations that were turned into regional advocacy messages primarily to donors, but also to the authorities in the region.

The event that marked the year

Webinar "Gender Equality and Climate Change" was held on July 13, 2021. Around 150 representatives of non-governmental organizations, institutions, and individuals from the countries of the Western Balkans and Moldova had the opportunity to improve their understanding of the topic, as well as the connection between gender equality, gender-transformative actions and response to climate change. Gender-responsive budgeting in the fight against climate change was also discussed. Marija Risteska – expert on gender issues and regional director of GBWN, Irena Ivanova, representative of the Delegation of the European Union in North Macedonia, Višnja Bačanović, from Gender Knowledge Hub, Jana Angelovska from Ekomozaik Skopje, Mihallaq Qirjo, director of the Resource Center for environment (REC) from Albania, and Emina Veljović, director of the Aarhus Center in Sarajevo were the speakers at the webinar. This event opened a dialogue about the link between gender issues and climate change, that is, environmental protection, as well as to get a better grasp of the importance of intersectionality. It was also one of the first events of this kind, i.e., on this topic, in the region.



Protection of civil space through the Regional Center for the Development of Civil Society

Donor: SIDA, implemented by Balkan Civil Society Development Network (BCSDN)

Project duration: September 2020 – December 2022

Implemented by: BCSDN, CPCD

Total budget: 69.200 EUR

About

The project aims to connect civil society organizations of the Western Balkans and contribute to a stimulating environment for the development of civil society that enables organizations to be influential actors in society, to support efficient, transparent and responsible CSOs that contribute to the protection of civil space, and to strengthen the regional cooperation of the Center for the Development of Civil Society . CPCD participates in the implementation of research and the preparation of reports on the development of civil society. The civil society development monitoring matrix is an annual report created for BiH by CPCD based on qualitative and quantitative methods of data collection and updating. CPCD's role is to support the development and promotion of the best practices of the responsibility of civil society organizations in the region, as well as the creation of grant schemes for the implementation of projects and regional cooperation of CSOs.

Results in 2021

- Strengthened civil society organizations through two regional projects led by organizations in Belgrade and Banja Luka, worth EUR 70,000 per project with monitoring and assistance from CPCD;
- Supported local organizations through three ad-hoc grant projects worth EUR 10,000 per project with monitoring and assistance from CPCD.

Activities in 2021

- Preparation of the annual report Monitoring matrix for monitoring the development of civil society;
- Participation in the direct analysis of grant applications;
- Implementation of monitoring and assistance for two regional and three ad-hoc grants;
- Assistance on project activities, program of strengthening partner and user organizations that are supported through network programs;

Creating a favorable environment for the reuse of confiscated property for social purposes through the participation of civil society in BiH

Donor: OSCE

Project duration: December 2021 – June 2022

Total budget: 30.000 EUR

About

The project is implemented by CPCD within the framework of the OSCE regional project "Strengthening the fight against transnational organized crime in South-Eastern Europe through improved regional cooperation in the seizure, confiscation, management and reuse of assets".

The goal is to improve the effectiveness of the fight against transnational organized crime and corruption by improving regional cooperation between the five states. The re-use of property acquired through crime includes activities to raise awareness about the use of confiscated property for social purposes in BiH through the participation of CSOs, building the capacity of CSOs for the reuse of property in society and improving dialogue and cooperation between the governmental and non-governmental sectors in the area of social re-use of confiscated property.

Results in 2021

- Established cooperation with civil society organizations that are interested in the empowerment program, agencies for the management of confiscated property in FBiH and RS;
- Established modality of cooperation with competent institutions and organizations.

Activities in 2021

- Establishing communications with civil society organizations that will participate in the program;
- Preparing a program of activities with project experts;
- Finalization of the agenda of the first component of the project on the two-day workshop;
- Defining the activities of agencies for the management of confiscated property in the project;
- Establishing communication with judges and prosecutors working on confiscation of illegally acquired property.

Influence of COVID-19 on civil society in BiH

Donor: The Balkan Trust for Democracy and USAID

Project duration: April 2021 – March 2022.

Total budget: 25,000 USD

About

The goal of the project is to investigate the extent to which COVID-19 affected the (un)justified reduction of the state budget for the civil sector, to inform citizens about the research findings and government actions towards civil society during the pandemic in 2020, and to find adequate solutions for the difficulties with civil society faces, and they are related to budgeting and the existence of civil society organizations in Bosnia and Herzegovina. Given that CPCD actively monitors the state of civil society, this research additionally contributed to our participation in mapping the position of the civil sector in BiH, following all trends and especially the impact of the pandemic during and after 2020.

Results in 2021

- Strengthened civil society organizations through adequate information on the processes of planning funds for associations and foundations in BiH; planned and executed budgets of institutions for CSOs for 2020, and reasons and approaches for reallocation of funds intended for CSOs;
- Informed citizens about the position of civil society, practices of (ir)responsibility and the lack of transparency of public institutions in BiH in the field of providing support for CSOs during 2020;
- Strengthened cooperation with the academic community and students through panel discussions that entailed the active participation of university professors and students, as well as representatives of CSOs and public institutions, where awareness was raised about the importance of proactive action within civil society and among all communities;
- Involved representatives of the media through participation in focus groups, participation of representatives of civil society in TV and radio shows, published texts about the challenges that civil society faces, the impact of COVID-19 on the activities of the civil sector and the relationship between governmental and non-governmental sector;
- Created and published recommendations for public institutions that finance CSOs and recommendations for associations and foundations with the aim of improving the mechanisms of public funding of civil society organizations and developing a program to strengthen cooperation between the governmental and non-governmental sectors.

Activities in 2021

- Publication of a research report on the impact of COVID-19 on civil society in Bosnia and Herzegovina;
- Realization of four panel discussions on research findings with representatives of civil society organizations, the academic community, public institutions and youth;
- Drafting of a report on the position and importance of civil society in BiH based on reports and published on leading portals in BiH;
- Creation of a promotional video with a panel discussion as part of the promotion of the report.

CRAFTY

Donor: US State Department

Project duration : 1 year

Total budget: 36 172 USD

About

Creative work, especially handicrafts, is increasingly present in the markets in Bosnia and Herzegovina (most often led by women). The CRAFTY project aims at economic empowerment of women from Čitluk, Mostar and Sarajevo by encouraging this group to register their craft businesses and join the market. The problems that this project tries to solve are the following: illegal sale of handicrafts, small capacities of organizations that gather handicraft producers, low level of knowledge and information of unemployed women who produce handicrafts, and a discouraging environment for entrepreneurship of this particular group.

Results in 2021

- Achieved cooperation with organizations that bring together artisans – Naš koncept and Lucky Market;
- Achieved cooperation with the Federal Ministry of Development, Entrepreneurship and Crafts;
- Cooperation with Sarajevo Canton and Herzegovina-Neretva Canton municipal departments dealing with crafts;
- Submitted initiative with recommendations on rules and implementation of the Law on Crafts and Related Activities of FBiH;
- Strengthened connections between Craft Chambers and associations that bring together women in crafts.

Activities in 2021

- Held preparatory meetings with the Federal Ministry of Development;
- Preparatory meetings were held with organizations that bring together artisans (Naš koncept and Lucky Market), and the coordinator for Herzegovina;
- Held meetings with the Chambers of Crafts of HNK and KS;
- Created a database of artisans from HNK and KS who are interested in participating in the activities of the CRAFTY project;
- The December Magic fair was held in the Importantne Center, where 18 artisans exhibited their works, and which gathered almost 6,000 visitors;

The event that marked the year

December Magic Fair, organized by CPCD, the Association of Creatives and Naš koncept, is the CRAFTY festival of learning, free expression and creativity. It was held from December 20 to 24 at the Importantne Center in Sarajevo. Workshops and activities held at the fair provided an opportunity to learn new skills, as well as for visitors to explore their creative potential. The workshops included make-up workshops with AVON, Facepainting with AVON, shambala bracelet making workshop with artist Emina Ablaković, and decoupage workshop with Mirsada Odžaklija. The event was attended by all interested citizens and it was visited by almost 6,000 persons.

CRAFTY gallery



Treasury of BH Innovations

Donor: Islamic Development Bank

Project duration: 1 year

Total budget: 146.990,00 USD

About

Treasury of BH Innovations is a project that aims to bring the youth closer to the process of innovation, encourage them to explore possibilities and empower them to discover new ways to improve community life. The main activities of the project are education in the field of patents, creation of a new web platform for innovators from Bosnia and Herzegovina, which will contain all the necessary information for patenting, as well as profiles of innovators, awarding grants for patenting and strengthening the capacity of the Association of Innovators of Bosnia and Herzegovina.

Results in 2021

- 6 days of intensive education for young innovators;
- 17 granted support grants to innovators;
- Virtual final conference;
- 9 media articles;
- Webinar – The Offensive and Defensive Function of Industrial Property.

Activities in 2021

- In 2021, a six-day education was organized for innovators from Bosnia and Herzegovina in the field of innovation patenting and Crowdfunding. The training was attended by 30 participants who had the opportunity to learn about searching patent databases, protecting intellectual property, filling out a patent application, patent applications abroad;
- Two public calls for grants in the amount of USD 81,427.34 were published, after which funds were approved for 32 applications, i.e., 17 applications, and a contract signing ceremony was held with the winners of the funds;
- A two-day online workshop on "Writing a project proposal" was held for the Association of Innovators in Bosnia and Herzegovina in order to strengthen their capacities in writing project proposals and applying for financial resources;
- Webinar "The Offensive and Defensive Function of Industrial Property" was held online, and the main topics were patent, industrial design, trademark, trade secret and copyright. The pandemic brought to the fore both the offensive and defensive functions of industrial property, but even in such extraordinary circumstances the rules of industrial property continued to apply;
- Final conference "Treasury of Bosnia and Herzegovina Innovations" brought together 119 participants, while it entailed a presentation of all the activities and results of the project, as well as the virtual stands of innovators with their creative innovations. As part of the final conference, 7 winners of the Vlog competition for the best innovation were announced.

Treasury of BH Innovations *gallery*



Hour of Code 2021 and Girls in ICT

The Center for Civil Society Promotion (CPCD), i.e., its SMART Resource Center, also promoted the Hour of Code campaign this year. SMART RC has been the official partner of Code.org in Bosnia and Herzegovina since 2014, and previous events of the Hour of Code in BiH gathered more than 100,000 young people from more than 300 schools, non-governmental organizations and companies. In 2021, we continued with this significant event for the entire education sector in Bosnia and Herzegovina. We continued to code in almost every school throughout Bosnia and Herzegovina. According to official data, coding was done in 63 locations in 2021 (schools, non-governmental organizations, companies, etc.). A large number of schools held classes online, so the number of coding hours is slightly lower than in previous years. In 2019, we started the trend that the Hour of Code has a competitive character (which proved to be an excellent method to raise interest among students and teaching staff), so that trend continued in 2021.

CPCD is known and recognized for its innovative approaches, so this time we went one step further and decided to implement ITvision - a competition for primary and secondary schools in the field of programming. ITvision is an essential continuation of the Hour of Code, so students have space to code throughout the year. We started coding in December 2021, when the schools held their coding lessons, after which they sent pictures and essays to a committee that selected the winning 5 schools that will participate in the final competition that will be held in May 2022. The winning schools are: Elementary School "Sokolje", Elementary School "Bijelo Polje" Potoci Mostar, Elementary School "Slavinovići" Tuzla, STEM Academy and MSŠ "Srebrenik". This year's media sponsor is Face television, which continuously followed all the activities.

In addition to the Hour of Code, CPCD also implemented a similar activity "Meet and Code", which brought together 20 participants who, with the help of lecturers Arif Velić and Sanjin Bašić, programmed various games. The interest in this event was huge, and we were especially pleased with the knowledge of the participants, who made their first codes at an early age, and some of them independently coded games as well.

Girls in ICT is a CPCD campaign organized on the International Day of Girls in Information and Communication Technologies. The 2021 Girls in ICT encompassed a virtual motivational workshop for 20 girls. The speakers were Zinka Bejtić, professor of digital media at the American University of Sharjah (UAE), with more than 20 years of teaching and professional experience, and Amina Muzurović, Mobile and Salesforce Developer at Mistral. This event contributed to breaking stereotypes and increasing the number of women in the IT sector.

Hour of Code 2021 and Girls in ICT

gallery



SMART *Resource center*

The SMART Center for Adult Education began its activities in 2006 as an informal resource center for civil society. Since its inception, it has represented a unique, highly professional educational and resource service branch focused on capacity development, knowledge acquisition, skills improvement. The goal is to raise the standard of professional and effective action of civil society, the public sector, private and legal entities. In addition to educational programs aimed at strengthening the institutional capacities of civil society organizations, SMART RC provides legal, financial and administrative consulting services.

In 2019, a big step was taken in the formalization of the educational program for adults, and the Ministry of Education of Sarajevo Canton, in accordance with the Law on Adult Education, accredited the SMART Center for Adult Education as an institution that meets all adult education standards. After the accreditation of the SMART center for adult education, the same Ministry gave its consent and confirmed the curriculum of the Academy of Writing EU Projects, which is based on international standards of adult education that are related to learning outcomes and the application of acquired knowledge and skills. The EU Project Writing Academy is the first accredited program of the SMART Center for Adult Education.

Accreditation confirms that:

- ✓ The curriculum meets international standards of adult education;
- ✓ Lecturers have the competence to transfer knowledge in the field of EU project development;
- ✓ All lecturers have completed an additional education program on andragogic skills;
- ✓ The program contributes to greater competitiveness of individuals, companies, institutions and organizations on the market of European projects.

The entire curriculum is divided into three primary units:

1. Methods and techniques of qualitative and technical preparation of project proposals
2. Writing and elaboration of the project proposal according to EU standards
3. Budget preparation and application of EU financial procedures

In the course of 2021, we held 260 hours of education at the SMART Center for Adult Education, i.e., our EU Project Writing Academy program was held for two groups of participants. One group attended classes in person while the other group attended the classes online.

So far, the program has been successfully completed by 33 students who rate the curriculum, implementation method, work material and staff very highly and recommend the program to their friends.

At the SMART Center for Adult Education, we foster a culture of continuous improvement of the knowledge and skills of trainers and staff involved in the implementation of the program, and during 2021, the trainers successfully completed several months of andragogic training implemented by DVV International and the Center for Education, Development and Research of the Faculty of Education of the University of Sarajevo.

The official website www.civilnodrustvo.ba had 57,953 visits in 2021, and since the publication of the first news on the website, we have recorded more than 4.5 million visits, which makes it one of the most visited websites that provide information from the non-governmental sector.

Service contracts

Client: World Bank

About provided services (types):

The Center for Civil Society Promotion (CPCD) is engaged as a service provider in the World Bank project Strengthening Transparency and Accountability of Health Systems in Bosnia and Herzegovina. The key role of CPCD is to contribute to the development of the framework for citizen involvement (CE Framework), piloting and testing of that tool. On the other hand, CPCD worked with local civil society organizations to engage them in testing the aforementioned tools and participating in decision-making processes, as well as providing feedback on the current situation and recommendations on future engagement of citizens.

CPCD worked on the following tasks:

- With the support of consultants, two analyses of the health system were developed through an in-depth analysis of legal and strategic action that provides space for improving cooperation and involving citizens in decision-making processes regarding health at the entity level.
- We have established cooperation with AKAZ and ASKVA, two entity-level agencies for standardization in healthcare
- We contributed to the development and testing of the Citizen Engagement Framework through group work, analysis and focus groups
- Cooperation was established with local civil society organizations that gathered patient associations, based on that principle, comments were collected for the improvement of the CE Framework, while the whole concept was also presented, which in the future should be implemented and maintained by various organizations that gather persons, institutions and media interested in healthcare

"Today, I realized at the workshop that everything we do in the Association of Patients with Rare Diseases can be multiplied if we strategically approach analysis, monitoring and participation in decision-making processes in healthcare. I thought I knew all my rights, and today the presentation of the Analysis and Framework for Citizen Engagement opened my eyes to the fact that we must act in a strategic way using the mechanisms that exist."

Member of the Association, active for 6 years

Client: FHI 360

About provided services:

The provision of services implies the creation of the Index of Sustainability of Civil Society Organizations in BiH for 2020 according to the agreed methodology and monitoring the results of previous reports

Scope of services, number of people who used services (approximate number):

The drafting of the report includes the active participation of 10 experts from civil society who participated in a panel discussion within the initial phase of drafting the report and evaluating the seven dimensions of civil society sustainability, while two researchers work on drafting the final report. Over 100 organizations are involved in the presentation of the report while the report is available to all interested groups for informational, project and other purposes including civil society, the academic community as well as the general public.

Client: Council of Europe

In 2021, the CPCD team organized over 60 different events for the needs of the Council of Europe as one of our most important clients. During the second year of the pandemic, the number of conferences, meetings and other events held live was still reduced, but we improved our skills in organizing hybrid and online meetings that enabled our clients to carry out all activities smoothly regardless of the circumstances.

What stood out in 2021 was the organization of an international hybrid conference that was held four weekends in a row, which included, among the standard services we offer, preparation of contracts for experts, organization of complete technical support, preparation of contracts and payment of expenses to all participants, and coordination of communication between the client and all participants and experts.

Annual financial report

INCOME STATEMENT (BAM)

Description	Previous year, 2020	Current year, 2021
A. INCOME		
Membership	280	340
Revenues from the budget	40,122	3,113
Humanitarian income	3,071,918	3,341,217
Income from own activity	137,241	289,185
Other income	27,633	16,338
Total income:	3,277,194	3,650,193

B. EXPENSES

Material and energy	32,836	54,725
Services	610,341	1,447,961
Salaries and other income of employees	571,765	680,373
Depreciation	13,791	10,239
Financial expenses	3,138	3,136
Travel expenses	5,014	7,293
Humanitarian expenditure	1,138,264	730,466
Taxes and contributions that do not depend on results	51,084	69,795
Other expense	305,312	419,502
Total expense	2,731,545	3,423,490

C. RESULTS

Extra income	545,649	226,703
Extra expense	-	-

BALANCE SHEET (BAM)

Description	Previous year, 2020	Current year, 2021
Assets		
A. FIXED ASSETS	31,116	31,116
Real estate, plants and equipment	31,116	27,500
Intangible fixed assets	-	-
Long-term placements and receivables	-	-
Biological property	-	-
Investments in real state	-	-
Assets intended for sale	-	-
Long-term accruals	-	-
B. CURRENT ASSETS	2,001,743	2,001,743
Cash and cash equivalents	1,340,574	1,598,729
Short-term placements and receivables	631,870	691,424
Supplies	-	-
Input tax (VAT)	23,781	15,940
Short-term accruals	5,518	4,143
TOTAL ACTIVE	2,032,859	2,032,859
LIABILITIES		
A. PERMANENT SOURCE	492,195	492,195
Permanent sources	300	300
Reserves	-	-
Undistributed surplus income	1,290,828	282,024
Unallocated surplus expenditure	798,933	-
Revaluation reserves		

B. LONG-TERM OBLIGATIONS

Long-term financial obligations	-	-
Long-term accruals and provisions	-	-

C. SHORT-TERM OBLIGATIONS

	1,540,664	1,540,664
Current liabilities	69,429	124,634
Short-term financial obligations	127,000	131,296
VAT obligations	-	9,056
Short-term accruals and provisions	1,344,235	1,790,426
TOTAL LIABILITY	2,032,859	2,337,736

SOURCES OF FINANCING IN 2021

Donator	Amount (in BAM)	Percentage
U.S. Agency for International Development (USAID)	1,494,864	40.95%
Swedish International Development Cooperation Agency	1,076,421	29.49%
Islamic development bank	193,253	5.29%
Balkan Civil Society Development Network (BCSDN)	31,684	0.87%
US Embassy	14,006	0.38%
Austrian Development Agency	49,683	1.36%
Balkan Trust for Democracy	40,026	1.10%
Organization for Security and Co-operation in Europe (OSCE)	46,940	1.29%
Norwegian Ministry of Foreign Affairs (MFA)	384,283	10.53%
Business sector	8,369	0.23%
Own source of financing	310,664	8.51%
TOTAL	3,650,193	100.00%